FLUKE networks®

Fluke Networks' Gold Software Maintenance membership ensures your downtown is minimized with unlimited technical support 24 hours a day, 7 days a week, training, and free software and firmware upgrades for the life of your membership.

Protect your investments and minimize downtime with Gold Software Maintenance

Gold Software Maintenance is Fluke Networks' annual maintenance program that offers you great value for your investment. Membership ensures you always have an updated product, software and firmware upgrades, online training and 24/7 technical assistance.

Gold Membership Privileges

Upgrades
Valuable software and firmware upgrades for your unit during the year giving you the latest functionality, improving technical efficiency and troubleshooting.

Technical Support
Unlimited 24/7 technical expertise with local language support. Gold Members are provided with direct members-only priority phone numbers to our world-class Technical Assistance Centers (TAC) which employs a full staff of highly trained technical experts that are on call, including weekends and through the night.

Hotfixes
Updates and patches designed for optimizing performance.

Training
On-line training modules and webcasts available only to Gold Members.

Unlimited access to our Knowledge Base
Members have an open door to valuable proprietary information we've gathered from helping customers over the years and includes helpful technical articles written by our product experts.

Discounts & Members-Only Promotions
Special discounts are offered to members on new products, enhancements and used demo equipment.

Easy Access to Gold Entitlements
Upon purchase, your company will receive a unique Gold Software Maintenance membership number and pin for secure access to your online Gold account.

Gold Software Maintenance is offered for the following models:

Mainframe model	1-Year Gold	3-Year Gold
OPVXG, OPVXG-LAN or OPVXG-10G	GLD-OPVXG-SW	GLD3-OPVXG-SW
OPVXG-PRO or OPVXG-EXPT	GLD-OPVXG-PR/EX-SW	GLD3-OPVXGPR/EX-SW
ES2-LAN, ES2-PRO or MTSCOPE	GLD-ES/MS-SW	GLD3-ES/MS-SW

Contact your local Fluke Networks representative and order Gold Software Maintenance today!

The Gold Software Maintenance Program is only available in countries where standard Gold Support is not offered. To see a list of supported countries, visit **www.flukenetworks.com/GoldSWMaintenance**