MAKE YOUR INVESTMENT COUNT

Maximize ROI. Minimize Risk.

You've made an investment in the best equipment in the industry. Protect your investment and limit unplanned downtime and costs with the best custom-built maintenance program.

Membership in Fluke Networks' Gold program provides expanded product coverage and support to ensure you get the most out of your investment.

What's included with Gold Membership?

Benefits	Gold Membership	Non-Gold Member
Free Annual Calibration	✓	
FREE Repair with "First on Bench" Turnaround Service	✓	
FREE Accessory Replacements*	✓	
Live Technical Support with Exclusive Phone Numbers	✓	
Loaner Equipment Service**	✓	
Member Only Promotions	✓	
Access to Technical Support	Web, Email and Phone	Web and Email
Response Time from Technical Support	<2 Hours	<24 Hours
Customer Support – Phone and Email	24x7x365	8:30 - 17:00 Hours (CET)
Primary Case Handling	Technical Support Engineer	Customer Service Agent 8:30 - 17:00 hours (CET)

*Applies to accessories included in the original product bundle
**Available in certain geographies (please schedule 4-6 weeks in advance)

The economic case for Gold is clear when comparing the cost of Gold to the cost of the individual services it replaces. Make your investment count with Gold!

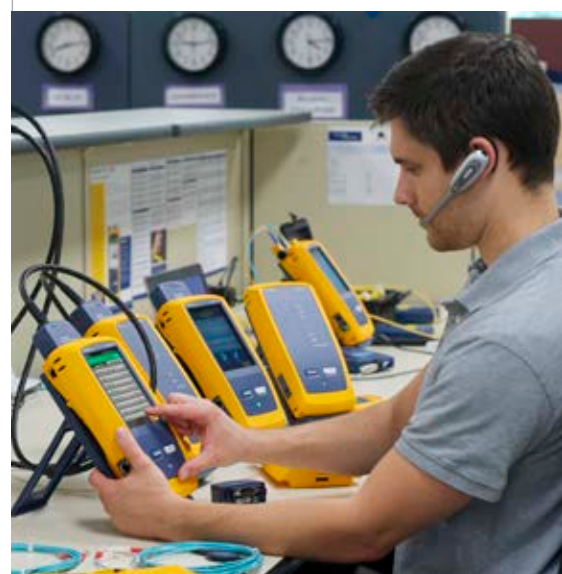| Product	Repair	Loaner (1 week)	Annual Calibration	Accessory Replacement	24/7 Technical Support	Average Annual Value
DSX-8000 CableAnalyzer™	€ 2,010	€ 880	€ 480	€ 1,100	€ 500	€ 4,970
DSX-5000 CableAnalyzer™	€ 1,830	€ 800	€ 440	€ 1,000	€ 500	€ 4,570
OptiFiber® Pro OTDR	€ 2,340	€ 1,100	€ 410	€ 600	€ 500	€ 4,950
CertiFiber® Pro	€ 1,500	€ 400	€ 820	€ 500	€ 500	€ 3,720
DTX CableAnalyzer™	€ 1,800	€ 400	€ 400	€ 1,000	€ 500	€ 4,100
DTX Fiber Module Set	€ 1,470	€ 260	€ 710	€ 400	€ 500	€ 3,340

The last date to receive service and technical support on DTX is 30 Jun 2018. After this date, all Gold support services for the product are unavailable.

SAVE 10%

3 YEAR
Gold Membership

+ Price Protection

3-Year Gold Membership provides a 10% discount off current Gold pricing along with 3-year price protection.

Gold Membership is available for most Fluke Networks products bundled with the product as well for ease of ordering.

Note: 3-year Gold is no longer available for the DTX CableAnalyzer™ Series or related modules.

GOLD MEMBERSHIP PRIVILEGES

Calibration with Loaner Units

Don't risk rejection of results by using an out-of-calibration tester. Gold support includes one calibration and factory refresh per year at no charge at one of thirteen worldwide Authorized Fluke Service Centers. And by scheduling your calibration in advance (six weeks recommended), you'll receive a loaner unit, eliminating any downtime (available in most regions).

Your units will be precisely calibrated to factory specifications (traceable calibration certificate provided – calibration data is available at addional charge) using the full battery of proprietary Fluke Networks test procedures, adjusted/repaired as necessary with genuine repair parts, software and firmware updates applied. Typical turnaround time for a calibration is five working days. If a loaner is not required or calibration cannot be scheduled in advance, Gold customers may opt to instead receive a shipping waybill plus first-on-bench priority, for reduced turnaround time.

Repair with Loaner Units

Unlimited, no-hassle, no-charge repair services including labor, parts and shipping with first-on-bench priority. A loaner unit or replacement unit will be provided during repair to minimize downtime.

Discounts and Members-Only Promotions

Special discounts may be offered to Gold customers on new products, enhancements and used demo equipment.

Accessories

Parts and accessories that shipped with your unit and have been qualified as defective or faulty by our technical assistance center will be replaced free of charge during the term of your Gold membership.

Product	Covered Accessories
DSX-8000CableAnalyzer™	DSX-PLA804S – Set of permanent link adapters (1 set per year), DSX-CHA804S – Set of channel adapters, Batteries, chargers, cables, AxTalk Terminators (1 set per year), carrying case, headsets
DSX-5000CableAnalyzer™	DSX-PLA004S – Set of permanent link adapters (1 set per year), DSX-CHA004S – Set of channel adapters, Batteries, chargers, cables, AxTalk Terminators (1 set per year), carrying case, headsets
DTX CableAnalyzer™	Batteries, channel adapters, chargers, PLA adapters (1 per year, DTX-PLA002), carrying case
OptiFiber® Pro OTDR	Interchangeable port adapters, USB interface cable, Launch fibers (1 per year), batteries, chargers, carrying case
CertiFiber® Pro	Interchangeable port adapters, USB interface cable, Encircled Flex TRCs set of 4 TRCs (1 per year), batteries, chargers, carrying case

Technical Support

Unlimited 24/7 technical expertise with local language support. Gold members are provided with direct members-only priority phone numbers to our world-class Technical Assistance Centers (TAC).

Easy Access to Gold Entitlements

Upon purchase, your company will receive a unique Gold Membership Number and PIN for secure access to your online Gold account.

To see a list of supported countries and full terms and conditions, go to www.flukenetworks.com/gold.

Contact your local Fluke Networks representative and order your Gold Membership today!